

Frequently Asked Questions

How long does my order usually take to get ready?

Typically anywhere from 1-6 weeks depending on order size, customization, special material, and a few more specifications. You can see our [FREIGHT](#) page for more details. Remember, use it as a guide when you plan your purchase, but always confirm a lead time between us when placing your order.

Why isn't there an option to buy on your website?

As a manufacturer we sell only to our network of authorized dealers. With the abundant options of furniture in the world, these dealers help you navigate our offerings, and typically provide design services when needed. We in turn get to focus solely on providing cost-effective products.

You may look at our [WHERE TO BUY](#) page to find a dealer near you.

How can I become a dealer?

Please fill out the form in the [BECOME A DEALER](#) page and we will then reach out to provide more details. We highly appreciate your inquiry and look forward to working with you!

I don't see a product here I ordered years ago, is it discontinued?

The products on our website are a slightly scaled down version of our offerings. This is mainly to simplify your experience in navigating our site. Please check with us before placing an order of said-product to see if it is still available.

Can you manufacture something not in your current offerings?

We will do our best to accommodate a design you present that is not in our offerings within reason. Please provide as much information on the product such as pictures, material type, and measurements. If you cannot provide a picture, even a simple hand drawn line drawing will help.